

Making a Report to the Division of Family Services Child Abuse and Neglect Report Line

START

A child discloses abuse or neglect OR you have seen behavioral and/or physical signs of abuse or neglect.

Ensure the child's

immediate safety. Ask the minimal fact questions to gather missing information: **What** happened? **When** did it happen? **Where** did it happen? **Who** did this to you?



Child discloses abuse **OR** injuries are suspicious for abuse and child doesn't provide reasonable explanation

Report to DFS Child Abuse and Neglect Report Line

START

You suspect neglect or abuse based on behavioral and/or physical indicators

Ask the minimal fact questions to gather missing information: **What** happened? **When** did it happen? **Where** did it happen? **Who** did this to you?



Child does not disclose abuse or neglect **AND** explanation of indicators is consistent with accidental injury, medical condition, or psychological/social issue

Report not needed, however, document the situation

Making a report:

- All persons with direct knowledge must make an immediate report to the DFS Report Line
- **If child's immediate safety is a concern, call 911**
- Have records for family and child ready, if you have access to them
- Share your concerns regarding siblings, domestic violence, substance abuse, dangerous animals, and weapons with the DFS staff
- You will be asked the minimal fact questions and what your concerns are