Making a Report to the Division of Family Services
Child Abuse and Neglect Report Line

START
A child discloses abuse or neglect OR you have seen behavioral and/or physical signs of abuse or neglect.

Ensure the child's immediate safety. Ask the minimal fact questions to gather missing information: 
What happened? When did it happen? Where did it happen? Who did this to you?

Child discloses abuse OR injuries are suspicious for abuse and child doesn't provide reasonable explanation.

Child does not disclose abuse or neglect AND explanation of indicators is consistent with accidental injury, medical condition, or psychological/social issue.

Ask the minimal fact questions to gather missing information: 
What happened? When did it happen? Where did it happen? Who did this to you?

Report not needed, however, document the situation.

Report to DFS Child Abuse and Neglect Report Line

Making a report:
- All persons with direct knowledge must make an immediate report to the DFS Report Line
- If child's immediate safety is a concern, call 911
- Have records for family and child ready, if you have access to them
- Share your concerns regarding siblings, domestic violence, substance abuse, dangerous animals, and weapons with the DFS staff
- You will be asked the minimal fact questions and what your concerns are