

Module 32 – Get Help

There are multiple sources of help available to assist you with e-filing.

eFLEX TRAINING MODULE PAGE

Contains videos and manuals on the e-filing process

<https://courts.delaware.gov/efiling/eflextraining.aspx>

TECHNICAL SUPPORT

For technical problems or questions regarding the eFlex system contact the eFlex help line at

Phone: 302-323-5369 x2

Email: jic.helpdesk@delaware.gov

In order to provide faster service please provide the information below when requesting help:

- Case number
- Company name if applicable
- FA or Bar number if applicable
- Login ID and full name
- Error message if any and description of issue

CASE SPECIFIC QUESTIONS

For case specific questions, please contact the Justice of the Peace Court in which you are filing:

Court 9 (Middletown)– (302) 378-5221

Court 13 (Wilmington) – (302) 323-6070

Court 16 (Dover) – (302) 739-4316

Court 17 (Georgetown) – (302) 856-1447

FORMS

Copies of blank forms can be found at the following site:

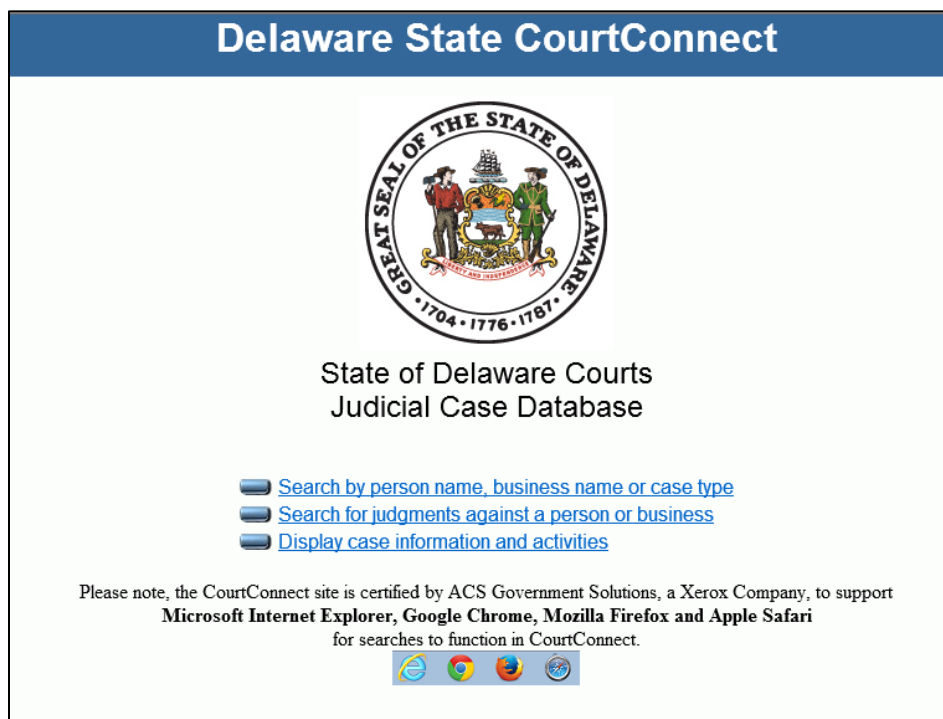
<https://www.courts.delaware.gov/forms/>

Module 32 – Get Help

COURT CONNECT

Court Connect is a searchable database of civil cases filed in Delaware. This can be helpful if you are trying to identify the parties on a case so that you can retrieve the case in eFlex or if you are trying to identify all cases filed by a previous Form 50 agent you might have represented your company.

<https://courtconnect.courts.delaware.gov/public>



The screenshot shows the Delaware State CourtConnect website. At the top, there is a blue header with the text "Delaware State CourtConnect". Below the header is the Great Seal of the State of Delaware, which features two figures holding a shield and a banner, surrounded by the text "GREAT SEAL OF THE STATE OF DELAWARE" and the dates "1704 • 1776 • 1787". Below the seal, the text reads "State of Delaware Courts Judicial Case Database". There are three blue buttons with white text: "Search by person name, business name or case type", "Search for judgments against a person or business", and "Display case information and activities". Below the buttons, there is a note: "Please note, the CourtConnect site is certified by ACS Government Solutions, a Xerox Company, to support Microsoft Internet Explorer, Google Chrome, Mozilla Firefox and Apple Safari for searches to function in CourtConnect." At the bottom of the note, there are four small icons representing the supported web browsers: Internet Explorer, Google Chrome, Mozilla Firefox, and Apple Safari.

JUSTICE OF THE PEACE WEBSITE

The Justice of the Peace website contains a lot of information about filing cases in JP Court.

<https://www.courts.delaware.gov/jpcourt/>