Module 32 – Get Help

There are multiple sources of help available to assist you with e-filing.

**eFLEX TRAINING MODULE PAGE**

Contains videos and manuals on the e-filing process

[https://courts.delaware.gov/efiling/eflextraining.aspx](https://courts.delaware.gov/efiling/eflextraining.aspx)

**TECHNICAL SUPPORT**

For technical problems or questions regarding the eFlex system contact the eFlex help line at

Phone: 302-323-5369 x3

Email: [jic.helpdesk@state.de.us](mailto:jic.helpdesk@state.de.us)

In order to provide faster service please provide the information below when requesting help:

- Case number
- Company name if applicable
- FA or Bar number if applicable
- Login ID and full name
- Error message if any and description of issue

**CASE SPECIFIC QUESTIONS**

For case specific questions, please contact the Justice of the Peace Court in which you are filing:

- Court 9 (Middletown) – (302) 378-5221
- Court 13 (Wilmington) – (302) 323-6070
- Court 16 (Dover) – (302) 739-4316
- Court 17 (Georgetown) – (302) 856-1447

**FORMS**

Copies of blank forms can be found at the following site:

[https://www.courts.delaware.gov/forms/](https://www.courts.delaware.gov/forms/)
Module 32 – Get Help

COURT CONNECT

Court Connect is a searchable database of civil cases filed in Delaware. This can be helpful if you are trying to identify the parities on a case so that you can retrieve the case in eFlex or if you are trying to identify all cases filed by a previous Form 50 agent you might have represented your company.

https://courtconnect.courts.delaware.gov/public

<table>
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<tr>
<th>Delaware State CourtConnect</th>
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<tr>
<td>State of Delaware Courts</td>
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<td>Judicial Case Database</td>
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- Search by person name, business name or case type
- Search for judgments against a person or business
- Display case information and activities

Please note, the CourtConnect site is certified by ACS Government Solutions, a Xerox Company, to support Microsoft Internet Explorer, Google Chrome, Mozilla Firefox and Apple Safari for searches to function in CourtConnect.

JUSTICE OF THE PEACE WEBSITE

The Justice of the Peace website contains a lot of information about filing cases in JP Court.

https://www.courts.delaware.gov/jpcourt/