

---

DELAWARE NURSING HOME RESIDENTS QUALITY ASSURANCE COMMISSION  
Division of Developmental Disabilities – Fox Run  
2540 Wrangle Hill Rd  
2<sup>nd</sup> Floor Training Room “A”  
Bear, DE 19701  
FINAL

Meeting March 8, 2016  
Minutes

Commission Member (s) Present: Lisa Furber; Senator Bethany Hall-Long; Melissa VanNeerden; Karen Gallagher; and Yrene Waldron.

Commission Member (s) Absent: Representative Kim Williams; Vicki Givens; Amy Milligan; and Kyle Hodges.

Others Present: Margaret Bailey; Barbara Bass, Aide for Karen Gallagher; Jill Rogers, DDDS; Randy Farmer, DHIN; Sally Jennings, Quality Insights of DE; Maria Miller, St Francis Life Center; Quinesha Harris, DHCI; Dawn Moore, Governor Bacon; Kathleen Dougherty, DMMA; Suzie Tadlock, GBHC; Hooshang Shanehsaz, State Pharmacy Director; Marie Okronley, Delmar Nursing & Rehab Center; Rob Smith, DLTCRP; Mary Peterson, DLTCRP; Jane Ketterman, Hillside; Jodi Peek, Delmar Nursing & Rehab; and Tina Showalter, DOJ.

1. Call to order

The meeting was called to order at 9:37 AM by DNHRQAC member, Lisa Furber.

2. Approval of the Minutes for the meeting of:

January 12, 2016 meeting minutes were approved without comments.

3. Discussion of:

Delaware Health Information Network (DHIN)

Randy Farmer, CEO for Delaware Information Network, provided an update to commission members.

- DHIN delivers medical results – 14MM deliveries per year. All known data is aggregated for each patient (xrays, labs, etc).
- DHIN provides previous medical results on-demand
- 11,000 users
- 2.2MM patients
- 3,521 providers in Delaware
- Information is able to be printed, populated (interfaced) or viewed (inbox on web portal).

Date senders: hospitals, laboratories, imaging centers, neighboring states, and pharmacies.

Date receivers: Providers (98%); FQHCs (100%); School Based Clinics (100%); Urgent Care/Walk-In Facilities (82%); Skilled Nursing Facilities (100%); Assisted Living (90%); Home Health (59%);

Hospice (50%); Behavioral Health (40%); State Agencies (state epidemiologists, Immunization registry, Cancer registry & Department of Corrections) and Health Plans (49%).

Additional DHIN subscription services:

1. Summary of Care - Automated generation & delivery to the CHR C-CDA format care summaries. Query care summaries direct from EMR.
2. Event Notification - Alerts providers/payers when patient is admitted, discharged & transferred from hospital or ED.
3. Clinical Notification - Provides bulk clinical data feeds on a defined patient cohort.
4. Medication History – Twelve months worth of medicine history is populated.
5. Clinical Tools – Provides historical results in DHIN for improved insights in care.
6. Advancing Health Sciences - Connecting clinical researchers with qualified specimens & reducing DHIN participation costs.

Mr. Farmer mentioned that the Centers for Medicare & Medicaid Services (CMS) grant is due to expire in July 2017; however CMS has more money available for this project. For more information about DHIN, please visit: [www.dhin.org](http://www.dhin.org) , email: [helpdesk@dhin.org](mailto:helpdesk@dhin.org) or call: 302.480.1770.

#### Delaware Health Care Commission's End-of-Life Work Group

Jill Rogers provided an update regarding the End-of-Life Workgroup to commission members.

The Delaware Health Care Commission established the End-of-Life Workgroup in November of 2015 to assess and make recommendations regarding end-of-life care and related issues in Delaware. The group held four listening session which netted 100+ participants.

The workgroup conducted research to broaden understanding of palliative and end-of-life care issues and prioritized areas for recommendations. The workgroup was charged with developing a set of recommendations and options for consideration regarding:

- Consumer outreach, awareness and education activities regarding palliative and end-of-life care and planning, including advanced care planning and the recently enacted DMOST legislation;
- Professional outreach, training, support and education concerning the care of those with serious chronic and life-threatening conditions;
- Enabling access to palliative care services and supporting the capacity in the health care system to provide palliative care services in home, community, hospice, skilled nursing facilities, hospital and any other relevant settings;
- Other recommendations to support comprehensive health care services to Delawareans suffering from advanced and serious illnesses.

The workgroup will issue a report to the Health Care Commission providing recommendations and options on or before March 31, 2016. For more information about the End-of-Life Work Group: <http://dhss.delaware.gov/dhss/dhcc/endoflife.html>.

### 1<sup>st</sup> Qtr 2016 Staffing Report

Rob Smith, DLTCRP Licensing Administrator, presented the 1st Qtr 2016 Staffing Report. All facilities were in compliance with the nurse to resident, aide to resident and hour ratios per Eagles Law (3.28). The hours per resident totaled 3.72 hours during this snapshot in time.

#### 4. Old/New Business:

There wasn't any old or new business presented at this time.

#### 5. Public Comment:

### Swank Memory Symposium

The annual multidisciplinary symposium will be held on 3/11/16 @ Christiana Care Health System, Ammon Medical Education Center; 8:00 – 11:45 AM. Contact Robin Pugh at [rpugh@christianacare.org](mailto:rpugh@christianacare.org).

### Supported Decision Making Summit

An event will be held on Friday April 15, 2016 from 8:00 AM – 4:00 PM at the Duncan Center (Dover). Supportive Decision-Making empowers individuals with disabilities who are capable of making decisions to use available supports to make their own choices and live a self-directed, independent life. To register, contact the Developmental Disabilities Council at 302-739-3333 or email: [emmanuel.jenkins@state.de.us](mailto:emmanuel.jenkins@state.de.us).

### UD Elder Abuse Conference

The University of Delaware will host a multidisciplinary conference on Thursday May 12, 2016 to help professionals, advocates, and community members better understand elder abuse and to take responsible actions. Contact Lynn Fishlock: [lynnaf@udel.edu](mailto:lynnaf@udel.edu), Lisa Malbone: [lmalbone@udel.edu](mailto:lmalbone@udel.edu) or phone: 302-831-3474 for more information about this event.

### Highmark Walk for Healthy Community

Karen Gallagher mentioned that she is supporting United Cerebral Palsy of Delaware and creating a team for the 5K walk on Saturday, June 4<sup>th</sup> at Bellevue State Park @ 9am. 100% of the money raised goes towards the organization to benefit children and families affected by Cerebral Palsy. Ms. Gallagher's contact information: [KGallagher07@comcast.net](mailto:KGallagher07@comcast.net).

### St Francis Open House

Maria Miller, Market Manager at St. Francis Life Center, mentioned that there will be an open house on April 27, 2016 (4:30 – 6:30 pm). For more information about this event, please contact the St. Francis Life Center: 302.660.3351.

### March Observances

- Senator Hall-Long sponsored SJR7 to mark the month of March as Colorectal Cancer Awareness Month.
- March is Professional Social Work month.
- March 13 – 19th is Patient Safety Awareness Week.

April Observances

- National Healthcare Decision Day – 4/16/16
- National Volunteer Week 4/10 – 4/16

6. Next meeting will be **Tuesday March 8, 2016 @ 9:30 AM. The meeting location: Division of Developmental Disabilities Services - 2540 Wrangle Hill Rd 2<sup>nd</sup> floor Training Room “A” Bear, DE 19701.**

7. Adjournment

The meeting was adjourned at 10:37 AM by Senator Hall-Long. .

Attachments: January 12, 2016 meeting minutes draft  
March 8, 2016 meeting agenda  
1st Qtr 2016 Staffing Report  
DHIN Presentation  
Wilm Univ - Holistic Palliative & End-of-Life Care Certificate Program flyer