
DELAWARE NURSING HOME RESIDENTS QUALITY ASSURANCE
COMMISSION

Emily P. Bissell Hospital
3000 Newport Gap Pike
2nd floor conference room
Wilmington, DE 19808

FINAL

Meeting July 8, 2014
Minutes

Commission Member (s) Present: Kyle Hodges; Senator Bethany Hall-Long; Melissa Heck; Yrene Waldron; Amy Milligan; and Patricia Dailey Lewis, Esquire.

Commission Member (s) Absent: Brian Posey, Chairman; Representative Michael Barbieri; Lisa Furber; Vicki Givens; and Karen Gallagher.

Others Present: Margaret Bailey; Rob Smith, DLTCRP; Sharon Garrick, Season's Hospice; Tiffany Taylor, Interim Healthcare; Patti Newcomb, Interim Healthcare; Anne Chaffin, Best Buddies of Delaware; Jon, Knorr, Best Buddies of Delaware; Michael Pasquale, Best Buddies of Delaware; Dr. Cheryl Bolinger, DHCI; Lisa Barchi, DOJ; Andi Wozney, DSAAPD; and Kim Marsh, United Health Care.

1. Call to order

The meeting was called to order at 9:37 AM by DNHRQAC member, Kyle Hodges.

2. Approval of the Minutes for the meeting of:

Not voted upon at this time.

3. Discussion of:

QART Report

Rob Smith, DLTCRP Licensing Administrator, stated that in the second quarter 2014, the QART Team reviewed five surveys involving "G" level deficiencies. As a result of QART review, none of the "G" level deficiency recommendations were downgraded.

Staffing Report

Rob Smith also presented the second quarter 2014 Staffing Report to Commission members. All facilities were in compliance. The nursing staff to resident ratio was 3.76, which exceeds Eagle's Law of 3.28.

Best Buddies of Delaware

Anne Chaffin, Citizen's Program Supervisor; Michael Pasquale, staff; and Jon Knorr, State Director; provided Commission members with an update about Best Buddies of Delaware.

The group's mission is to establish a global volunteer movement and create opportunities for one-to-one friendships, integrate employment and leadership development for people with intellectual and developmental disabilities.

Best Buddies was established in Delaware – 2008. The program works to end social isolation for individuals with IDD by establishing meaningful and lasting friendships as well as life skills.

The organization recently (6/14) relocated their office to: 1401 Pennsylvania Avenue Suite 104 Wilmington, DE 19806.

Individuals are matched based on: gender, age, common interests and proximity to home or work. All participants are asked to commit to a one-year friendship; maintain weekly contact by phone, mail or e-mail and see each other twice a month.

Best Buddies of Delaware is funded through individual gifts, foundation grants, Government grants and special events.

There are three main programs offered through Best Buddies of Delaware:

1. School Program - 21 schools within all three counties participate in this program for students (10+ through college years) that operates as student run clubs at the schools. This was the first program offered through Best Buddies of Delaware when it opened in 2008.

2. Citizens Program - Adult community program (18+) where IDD individuals are paired with a non-disabled peer in the civic or corporate community (Bank of America).

Currently, the Citizens Program has 91 buddies paired throughout New Castle County. This program began September 2009. Individuals with a disability need someone to sponsor them (family member, caregiver, etc) to speak on their behalf and act as a liaison.

3. E-Buddies - a national Best Buddies on-line pen pal program that pairs individuals with IDD with a non-disabled peer who lives in another state through e-mail. The server used blocks out phone numbers and e-mail addresses.

Patricia Dailey Lewis, DOJ, offered to provide training to Best Buddies volunteers and staff regarding child and elder abuse in Delaware. Best Buddies staff will contact Ms. Dailey Lewis to discuss further.

Regarding adults, all participants without disabilities are given a brief overview of disabilities - during the interview. In addition, two training sessions are offered yearly for individuals without disabilities to learn about disabilities, participate in an open forum with program peers and an opportunity to hear from presenters regarding a specific topic.

Background checks are performed for every Citizens Program and e-buddy applicant.

There is a telephone screening performed by Best Buddies of DE staff to see if the candidate's idea of the program is correct. A background check and in-person interview is also conducted.

Mr Korr mentioned that two significant barriers Best Buddies of Delaware is facing - funding and volunteers. The group would appreciate any suggestions.

For more information about Best Buddies at Delaware: www.bestbuddiesdelaware.org or (302)691-3187.

Interim Healthcare

Patti Newcomb and Tiffani Taylor provided Commission members with an overview of Interim HealthCare.

Established in 1966, Interim has separate franchises – three locations in Delaware: Dagsboro, North Smyrna and Reeds Way (NCC). Interim serves New Castle, Kent and Sussex Counties.

The agency provides personal assistance services, skilled nursing and non- medical care – customized to meet individuals needs and wishes.

Delaware franchisee employ nurses, therapists, aides, companions and other healthcare professionals to provide home health care - both senior and pediatric care. Interim also provides supplemental staffing in licensed long term care and assisted living facilities throughout Delaware.

Interim recently applied; and is waiting to hear back about Respite Care Services.

Employees are screened: Criminal Background Check, Drug tested and Adult Abuse/Child Abuse Registry.

Interim HealthCare: (302)322-2743 or www.interimhealthcarede.com.

4. Old Business/New Business

2014 Annual Report

Margaret Bailey and Brian Posey are working on FY 2014 DNHRQAC Annual Report and will forward to commission members for review.

2015 DNHRQAC Meeting Schedule

Margaret Bailey provided a copy of the 2015 meeting schedule (draft) to members for review.

5. Public Comment

None provided at this time.

6. Next meeting will be **Tuesday, September 9, 2014** at 9:30 AM. The location:

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3000 Newport Gap Pike
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7. Adjournment

The meeting was adjourned at 11:09 AM by Kyle Hodges.

Attachments: March 11, 2014 meeting minutes draft
May 13, 2014 meeting minutes draft
QART Report – 2nd Qtr 2014
Staffing Report – 2nd Qtr 2014
Best Buddies of Delaware
Interim Healthcare