
DELAWARE NURSING HOME RESIDENTS QUALITY ASSURANCE COMMISSION
Westminster Village Health Center
191 Westminster Drive
Dover, DE 19904
FINAL

Meeting September 10, 2013
Minutes

Commission Member (s) Present: Brian L. Posey, Chairman; Kyle Hodges; Lisa Furber; Representative Michael Barbieri; Senator Bethany Hall-Long; and Vicki Givens .

Commission Member(s) Absent: Wayne Smith; Karen Gallagher; Yrene Waldron; and Patricia Dailey Lewis.

Others Present: Margaret Bailey; Lisa Barchi, DOJ; Kim Marsh, United Health Care; Quinesha Harris, Governor Bacon; Esther Curtis, Point of Hope; Dana Casey, Home Watch Caregivers; Jim Nacchia, Home Watch Caregivers; Dawn Moore, Governor Bacon; Sheril Eldreth, Governor Bacon; Angella Berry, Governor Bacon; Kathie Williamson, Mary Campbell Center; Samantha Boots, DHCI; Mary Ann Poling, Westminster Village; and Tom Murray, DLTCRP.

1. Call to order:

The meeting was called to order at 9:42 AM by Brian Posey, DNHRQAC Chairman. Individuals introduced themselves to one another.

Mary Ann Poling, Executive Director of Westminster Village Health Center, provided an overview of the facility. Westminster Village is a Continuing Care Retirement Community (CCRC): 119 independent living units, 40 assisted living units, 17 dementia/AL units and 59 skilled units. The facility will begin \$18M renovation project in the skilled unit – creating a two story (four sub-sectioned) 60 bed neighborhood. The facility will also add a transitional care unit for therapy services, etc.

2. Approval of the Minutes for the meeting of:

July 8, 2013 meeting minutes were not voted upon due to lack of quorum.

3. Discussion of:

Adult Abuse Registry

Tom Murray, DLTCRP Deputy Director, present to Commission members regarding the Adult Abuse Registry (AAR) – began in 1999. A summary of the AAR was provided to the Commission which details the type of incident; number of occurrences; percentage of individuals affected and the status.

In addition, DLTCRP provided Commission members with a report which provided a breakdown by profession of individuals that appear on the Adult Abuse Registry. The list included: CNA's, LPN's, RN's, Nurse Practitioner's, MD's and other occupations.

The listing of a person's name on the Registry is based on a civil finding of abuse, neglect, mistreatment, financial exploitation, or a combination of those findings. It is not a criminal finding. Individuals are placed on the Registry for a fixed period of time. When that time runs, the sanction is over and the name is removed. Some individuals are listed more than once for multiple findings stemming from a single incident.

The law puts the onus squarely on the providers to demonstrate that they've checked AAR before hiring a new employee. DLTCRP asks employers to print out the results of the AAR check & keep the record on file. DLTCRP also reviews AAR letters & Criminal Background Check (CBC) letters during the annual surveys.

Point of Hope

Ester Curtis, Community Liaison, provide an overview of the program to Commission members. Point of Hope began in 2006 and funding is provided through the LTC waiver, workers compensation and Medicaid. Currently there are 84 clients – 60 NCC and 24 Kent/Sussex.

Point of Hope offers specialized facility based programs for persons with severe and profound intellectual disabilities, autism, ABI/TBI, neurological impairments and those with special medical needs. Each individual's program is designed to meet their unique needs, interests and abilities. Treatment plans are tailored to each individual's goals based on the recommendations prescribed in their Essential Lifestyle Plan (ELP) and on their personal choices.

Point of Hope has a Clubhouse in New Castle that utilizes a Traumatic Brain Injury Model - most of the clients are ambulatory. The clients help to maintain the Club House as part of their personal goals and quarterly milestones. Presently, there are 14 clients in the New Castle County Club House. Point of Hope would like to expand on the cognitive therapy aspect of the program include art/pet therapy.

A second Clubhouse in Smyrna (73 Artisans Drive Smyrna, DE 19977) is near completion and expected to open soon. Point of Hope will be hosting an open house on Wednesday October 2, 2013 from 10:00am -3:00pm at the Smyrna Club House location. For more information, please contact Esther Curtis: (302)731-7676 or ecurtis@pointofhope1.com.

Point of Hope is also piloting a "Halfway Home" Program intended to help people with brain injury transition back home from an institutional type setting. DMMA has identified two individuals for this project and will fund this effort. The goals: relearn ADL's, receive socialization and go home! The individuals will attend the ABI Clubhouse program to expand their continuum of care. The cost is ~ \$450/week per person.

4. Old Business/New Business

2014 DNHRQAC Meeting Schedule

The 2014 meeting calendar (draft) was distributed to Commission members. Members present agreed to hold the January 14th meeting at Legislative Hall. Ms. Bailey will check into room availability. The group plans to meet on January 14th between 10:30 am – Noon.

Members present also elected to defer rescheduling the November 11, 2014 (Veterans Day – holiday conflict) meeting at this time.

DNHRQAC 2013 Annual Report

Members were not able to vote on finalizing the 2013 annual report due to lack of quorum.

Personnel Matters - upgrade of staff position and salary

Chairman Posey engaged the Commission members in conversation surrounding the paygrade level of the Commission's lone staff position.

After a lengthy conversation there was unanimous agreement by all Commission members present to recommend a reclassification of the Commission position to a paygrade 16 level.

Chairman Posey and Senator Bethany Hall-Long agreed to continue working with the Administrative Office of the Courts in this effort.

5. Public Comment

DNHRQAC Membership Vacancies

The Commission is comprised of 12 members who work closely with reviewing policies and laws to implement changes/improvements for Delaware nursing home and assisted living residents.

Currently, DNHRQAC has two vacancies:

1. Nursing Home Provider
2. Consumer

If interested, please contact Lydia Prigg: (302)744-4101, Governors Office, to obtain an application or visit: http://governor.delaware.gov/forms/board_and_commission_application-form.pdf.

MDS 3.0 Workshop

DLTCRP will be hosting a MDS 3.0 Workshop on September 26, 2013 at the Dover Downs Hotel & Casino. Registration begins at 9:00 am and CEU's will be offered. Please contact Maureen.Snow@state.de.us for more information.

42nd Summer Institute

Division of Substance Abuse and Mental Health hosted the 42nd Summer Institute: "Addressing Trauma Across the Lifespan" July 29 – August 2, 2013. Workshops were offered through out the day and evening that appealed to professionals at all levels of service provision as well as to consumers, families, and students. Additional workshop tracks focused on trauma, co-occurring, particular diagnoses, brain development, age-related issues, the new DSM 5 and many more.

DHCFA's Annual Trade & Education Conference

Delaware Health Care Facility Association will be hosting their annual event on Thursday September 19, 2013. The educational piece will focus on tips for becoming an effective dementia educator and coach. Please contact DHCFA for more information: assistant@dhcfa.com or (302)235-6895.

Wilmington University Class – Elder Abuse: Identification, Detection & Intervention

Wilmington University will be offering the class to promote awareness surrounding neglect, abuse and financial exploitation of the elderly and infirmed Spring 2014. There was a glitch with the registration link and therefore the class will not be offered Fall 2013, as planned.

2013 Residents Rights Rally

The 12th annual RRR will be held October 8, 2013 at the Modern Maturity Center, 1:00-3:00 pm. For more information, please contact the State Ombudsman's Office: victor.oriya@state.de.us or (302)255-9040.

Pro Bono Week

10/19 – 10/26/13 marks the National Pro Bono Celebration – which focuses on the increased need for pro bono services during challenging economic times and celebrates the outstanding work of lawyers who volunteer their services throughout the year.

First Time Responders Training

Ms. Bailey shared that the Department of Safety & Home Land Security has offered to provide funding for First Time Responder Training. Ms. Bailey will contact certified educators (DOJ and APS) to begin planning the training session (s). The goal is to offer training, in all three Delaware counties, to emergency medical technicians and other service providers - Spring 2014. An important DNHRQAC goal set forth in the annual report includes fostering and promoting abuse/fraud investigation training for law enforcement (and first time responder) agencies statewide.

6. Next meeting will be **Tuesday, November 12, 2013** at 9:30 AM. The location:

Emily P. Bissell Hospital
2nd floor conference room
3000 Newport Gap Pike
Wilmington, DE 19808

7. Adjournment

The meeting was adjourned at 11:14 AM by Brian Posey, Chairman.

Attachments: January 8, 2013 meeting minutes – draft
March 12, 2013 meeting minutes - draft
2014 DNHRQAC meeting calendar – draft
CCHS Wound Care Center presentation
QART Report – 2nd Qtr 2013
Staffing Report – 2nd Qtr 2013
DCCC summer 2013 Newsletter