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DELAWARE NURSING HOME RESIDENTS QUALITY ASSURANCE  
COMMISSION

Emily P. Bissell Hospital  
2<sup>nd</sup> floor conference room  
3000 Newport Gap Pike  
Wilmington, DE 19808

**FINAL**

Meeting May 10, 2011  
Minutes

Commission Member(s) Present: Brian L. Posey, Chairman; Karen E. Gallagher; Yrene E. Waldron; Patricia C. Engelhardt; Joe G. DiPinto; M/Sgt. Walter Ferris; Vicki L. Givens; and Lisa A. Furber.

Commission Member(s) Absent: Wayne A. Smith; Kyle Hodges; Senator Bethany Hall-Long and Representative Valerie J. Longhurst. Peter FeliceAngeli, DOJ, was also not in attendance.

Others Present: Margaret Bailey; Candace Brothers, Aide to Karen Gallagher; Tom Murray, Deputy Director DLTCRP; Murt Foos, DE End-of-Life Coalition; Demetra Maxwell, Delaware Hospice, and Deborah Kinderman, Compassionate Care Hospice.

1. Call to order

The meeting was called to order at 9:42 AM by Brian Posey, DNHRQAC Chairman.

2. Approval of the Minutes of the meeting of:

March 8, 2011 minutes were approved without change.

3. Discussion of:

End-of-Life Coalition- Murt Foos

Murt Foos, trainer for the education committee, presented to Commission members about the Delaware End-of-Life Coalition (DEOLC). DEOLC is a voluntary organization established 10 years ago to strengthen collaboration between public and professional communities regarding all end-of-life issues. To visit DEOLC's website: <http://deolc.org>.

DEOLC's mission:

- Share resources
- Promote public and professional education
- Foster innovations
- Address public policy
- Increase cooperation among end-of-life service providers

DEOLC sponsors a variety of programs annually to support its mission:

- Excellence awards for Hospice & Palliative Care Professionals (Oct and Nov)
- National Survivors of Suicide Loss Program (Nov)
- National Healthcare Decisions Day (April)
- National Bereavement Teleconference (TBD)

- Festival of Hope for Bereaved (Nov)

End-of-Life issues impact the practice of all healthcare providers, counselors, clergy, hospice staff, social workers and many others.

DEOLC is offering Thanatology certification in partnership with the University of Delaware. Thanatology addresses many aspects of grief, loss and bereavement. For additional information or to register: [www.udel.edu/dsp/thanatology](http://www.udel.edu/dsp/thanatology) or call: (302)831-8370.

Ms. Foos mentioned that there are challenges and barriers for the Delaware End-of-Life Coalition. Funding continues to impact many organizations interested in providing public awareness events. In addition, cooperation instead of competition could be viewed as a potential barrier or challenge-there are many venues available for end-of-life care.

Medical Orders for Life Sustaining Treatment (MOLST) is a document that states persons wishes should they need urgent medical care and/or transportation services-this document sums up their medical wishes (breathing tube, respirator, I.V., etc) quickly for medical professionals.

Ms. Waldron commented that it would be great if MOLST was available in electronic form. She added that perhaps with the Delaware Health Information Network (DHIN) and an opportunity to secure funding, this dream might be able to become a reality.

Ms. Foos mentioned that MOLST appears in Delaware's May edition of the Register of Regulations in tandem with proposed regulatory changes to the Personal Advanced Care Directives (PACD).

Chairman Posey suggested that groups such as Delaware End-of-Life Coalition and others connect with the Aging and Disability Resource Center (ADRC) to share resources.

#### 4. Old Business/New Business:

##### QART Report

In the first quarter of 2011, the Division conducted 15 surveys. Eight "G" level deficiencies were recommended by the Survey Teams. The QART team downgraded one "G" level citation to a "D" level because the team stated there was failure to thoroughly assess respiratory status (unable to link failure to harm).

##### Delaware High School YouTube Video Contest

The Delaware High School YouTube Video Contest sponsored by the Senior Protection Initiative regarding elder abuse awareness-Connecting Generations: Compassion in Action ended April 15, 2011. The winning video was submitted by Bernard Dennis, a sophomore at Cape Henelopen High School in Sussex County. The winning video now appears on the webpage: [www.delaware.gov/connectinggenerations](http://www.delaware.gov/connectinggenerations).

##### World Elder Abuse Awareness Day 2011

World Elder Abuse Awareness Day (WEAAD) is held annually on June 15<sup>th</sup>. WEEAD activities are created to bring greater recognition of mistreatment of older adults wherever they live throughout the world, and to highlight the need for appropriate action. It is intended to give abuse and neglect of older adults a global relevance that will sustain and move prevention efforts forward throughout years to come.

In recognition of the 6<sup>th</sup> annual WEAAD, Attorney General Joseph R. Biden III, "Beau", is announcing that on June 15<sup>th</sup>, the Department of Justice's Senior Protection Initiative has partnered with the Delaware Aging Network (DAN) to host simultaneous events in all three counties of Delaware that will feature the documentary: *An Age for Justice: Elder Abuse in America*, appearances of local legislators, the Attorney General and others from the Department of Justice, Secretary of Delaware Health and Social Services, Rita Landgraf, representatives of Adult Protective Services, representatives of various law enforcement agencies and advocates.

The high-light of this Delaware WEAAD celebration will be a balloon release at noon, in all three counties. The purple balloons, which signify the recognition of this world-wide problem, have been generously donated for this important event by AARP of Delaware.

The tri-county event will commence promptly at 11 a.m. at the following locations: New Castle County- Newark Senior Center; Kent County- Modern Maturity Center; and Sussex County- CHEER Community Center.

In addition to the balloon release in all three counties, the cupola at Legislative Hall in Dover, DE will be lit purple on the evening of June 15<sup>th</sup> to show support for World Elder Abuse Awareness Day.

#### CNA Day 2011

The third annual CNA Day will be held on June 16, 2011, 9:00 am-2:00 pm at the Cheswold Fire House in Kent County. There will be several guest speakers and special Luau themed events surrounding this event. For more information, please contact Pat Engelhardt: (302)239-5290 or [patcengel@verizon.net](mailto:patcengel@verizon.net).

#### 5. Public Comment:

##### 146<sup>th</sup> GA Legislation/Regulations Modifications

Commission members discussed several new items of legislation introduced in the 146<sup>th</sup> General Assembly since the March 2011 DNHRQAC Meeting. The items affect Long-Term Care in respect to Titles 24, 11, 12 and 16 of the Delaware Code. In addition, the group discussed proposed and final regulation changes also submitted during this time frame which will impact Long-Term Care in Delaware.

##### Delaware Health Care Facilities 2011 All Star Awards

The Eleventh Annual All-Star Awards Program will be held on May 11, 2011 at the Dover Sheraton to honor Delaware's outstanding Long-Term Care Professionals. Culture change was added to the list of categories awarded during this program.

##### Delaware Hospice

Ms. Bailey provided Commission members with a copy of the land plan that outlines Delaware Hospice's plan to build an in-house facility in the Pike Creek area.

### Milton & Hattie Kutz Home

An article appeared April 13, 2011, in the Wilmington News Journal, regarding the expansion anticipated for the Kutz Home located in North Wilmington. Two additional building will be constructed: Building one will have 31 assisted living beds and 16 dementia beds; Building two will house 20 assisted living apartments.

### Summer Volunteer

An individual, who recently completed her first year of law school in Rhode Island, contacted DNHRQAC and asked for a summer volunteer opportunity. After consideration and discussion, Commission members decided to recommend that the individual speak with the Office of Public Guardian for a summer intern opportunity.

6. Next meeting will be **Tuesday, July 12, 2011** at 9:30 AM. The location:

Emily P. Bissell Hospital  
3000 Newport Gap Pike  
2<sup>nd</sup> floor conference room  
Wilmington, DE 19808

7. Adjournment

The meeting was adjourned at 10:49 AM by Brian Posey, Chairman.

Attachments: Meeting agenda  
Meeting minutes of March 8, 2011 (draft)  
QART Report- March 2011  
End-of-Life Coalition packet