

FOR IMMEDIATE RELEASE
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**Judicial Branch Training Administrator Allison Gallo receives
John Neufeld Court Achievement Award**

The Judicial Branch's Allison Gallo has been named a recipient of the 2024 John Neufeld Court Achievement Award by the Mid-Atlantic Association for Court Management.

Gallo, who is the training administrator with the Administrative Office of the Courts, is a Certified Professional of Learning and Performance (CPLP) and has been with the AOC since 2012.

Gallo was cited for the creation and implementation of the Delaware Judicial Branch Supervisor Series certificate program, which was founded in 2023.

According to Mid-Atlantic Association for Court Management, or MAACM, to qualify for the award, the nominated program should have:

- Improved the leadership, customer service, access, productivity, and communication skills of the organization; and/or
- Improved the competencies, skills, and knowledge of the members of the organization; and/or
- Created a greater sense of teamwork in the organization; and/or
- Provided all members of the organization with a greater understanding and appreciation of the mission of the organization; and/or
- Been innovative, creative, and utilized the most current technologies.

The Delaware Supervisor Series program was created to help guide high-potential employees in developing their supervisory skills. It consists of 8 classes plus an orientation session and participants are required to post to an online discussion board to reinforce learning. Specific skills addressed in the classes include how to transition from being an individual contributor to a team leader, time management, building employee engagement, how to set clear expectations, understanding different communication styles, mediating conflict and conducting effective interviews for new employees.

Since the launch of the program almost two years ago, 40 employees across the Delaware Judicial Branch have graduated from the program and an additional 16 individuals are enrolled in the current cohort.

"I'm honored to receive this award but perhaps more importantly I'm just glad the program has been so helpful to people," said Gallo.

MAACM is a regional organization for court professionals focused on the fair and effective administration of justice through improved court management.