

FOR IMMEDIATE RELEASE
November 13, 2018

Self-Payment Kiosk Now Available 24/7 in New Castle County

A newly-installed self-payment kiosk at the 24-hour Justice of the Peace Court in New Castle will now allow those with court-ordered financial payments to resolve them – and thereby immediately lift any outstanding warrants related to those payments – around the clock.

This newest payment kiosk, operated by the Office of State Court Collections Enforcement (OSCCE), is located in the lobby at Justice of the Peace Court 11 at 2 Penns Way, Suite 100A in Corporate Commons in New Castle. The kiosk is the latest addition to the Delaware Courts' successful network of six other payment kiosks that have been installed around the state – primarily at offices of the Division of Motor Vehicles – to make it easier for litigants to take care of court-ordered payments.

“This latest kiosk is an important evolution in our kiosk-payment system,” said William DiBartola, Collections Administrator for the Office of State Court Collections Enforcement. “This new kiosk has 24-hour access, allowing individuals who do not have credit cards and deal primarily in cash to have the same 24-hour access to make their court-obligated payments as those who have credit cards and are able to make their payments anytime online,” he said. The new kiosk will also provide for a more expedited process, allowing some defendants with warrants for outstanding fines, fees or payments to skip going before a judge to resolve their warrants. Police officers who apprehend individuals on a warrant for unpaid fines, fees or delinquent payments will now have the option to take that individual to the 24-hour kiosk to clear the warrant.

The kiosk program began in 2011. The automated devices – that are similar to automatic teller machines at banks – handle more than 2,300 transactions a year involving over \$350,000 in payments. Additional kiosks may be installed at the 24-hour courts in Kent and Sussex counties if the kiosk at JP Court 11 is successful.

OSCCE is a part of the Administrative Office of the Courts and the kiosks are operated through an agreement with TouchPay. The kiosks accept payments for all fines and assessments for Justice of the Peace Court, Family Court, Court of Common Pleas, and Superior Court. Cooperative agreements have also been established to allow the kiosks to also accept Child Support payments and probationary fees for the Department of Correction.

FOR MORE INFORMATION PLEASE CONTACT:
Chief of Community Relations, Sean O’Sullivan
302-255-0093 or Sean.O’Sullivan@state.de.us

Locations and hours that kiosks are available are listed below. (All DMV offices are open 8 a.m. to 4:30 p.m. on Monday, Tuesday, Thursday and Friday and noon to 8 p.m. on Wednesdays.)

Delaware City DMV
2101 Mid County Drive
New Castle, DE 19720

Dover DMV
303 Transportation Circle
Dover, DE 19903

Georgetown DMV
Georgetown State Service Center
23737 DuPont Blvd.
Georgetown, DE 19947

Wilmington DMV
2230 Hessler Blvd
New Castle, DE 19720

Justice of the Peace Court 11
2 Penns Way
Suite 100A
New Castle, DE 19720
Open 24 hours

New Castle Probation and Parole
26 Parkway Circle
New Castle, DE 19720
Office hours: 8 a.m. to 3:30 p.m. on Mondays, 7:30 a.m. to 6 p.m. on Tuesdays, 8 a.m. to 5 p.m. on Wednesdays, 8 a.m. to 4 p.m. on Thursdays and 8 a.m. to Noon on Fridays

Seaford Probation and Parole Office
Shipley State Service Center
350 Virginia Ave
Seaford, DE 19973
Office hours: 8 a.m. to 4:30 p.m. Monday through Friday