

IMPORTANT PHONE NUMBERS

Report Line, 24/7 1-800-292-9582

Report Line Supervisors:

- Jean Gardner (302)577-5509, Ext. 3010 (Monday – Friday 8:00 a.m. – 4:30 p.m.) Note: Jean also supervises two Institutional Abuse Investigators.
- Robin Hamilton (302) 577-5509, Ext. 3001 (Monday – Friday, NCC After-Hours Second and Third Shifts)
- Geoff Howard 422-1400, Ext. 103 (Monday-Friday, KC and SC After-Hours Second and Third Shifts)
- Tom Schoenbeck (577-5509, Ext. 3001 (After Hours Weekends and Holidays)

Statewide Services Administrator for the Report Line and Special Investigators:

- Michael Sullivan (302)633-2659

Program Manager – Intake & Investigation:

- Linda Shannon (302)633-2663

Child Protection Registry Substantiation Hearing Coordinator and Constituent Relations:

- Kriston Lowry-Sims (302)633-2714

To resolve a problem when a case is in Investigation or Treatment, start at the lowest level and go up the chain of command: Worker → Worker's Supervisor → Assistant Regional Administrator → Regional Administrator.

OFFICE OF THE CHILD ADVOCATE

The Office of the Child Advocate shall safeguard the welfare of Delaware's children through educational advocacy, system reform, public awareness, training, and legal representation of children as set forth in 29 Del. C., Ch. 90A.

Phone number: (302)255-1730

- Tania Culley, Child Advocate
- Rosalie Morales, Program Administrator

Division of Child Mental Health provides services to emotionally disturbed children.

The contact numbers for non-crisis intake, referral and information:

- New Castle County 302-633-2571
- Kent and Sussex Counties 1-800-722-7710

Crisis Service contact numbers:

- Northern New Castle County 302-633-5128
- Southern New Castle County 1-800-969-4357
- Kent and Sussex Counties 302-424-4357

Child Death, Near Death and Stillbirth Commission

900 N. King Street, Suite 220

Wilmington, DE 19801

302-255-1760 (Main number)

302-577-1129 (FAX)

<http://courts.delaware.gov/childdeath/>